

Lender Agent Access to GUS

Job Aid | USDA



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Objective: This cheat sheet was designed to assist you in requesting Lender Agent Access to the USDA Guaranteed Underwriting System (GUS).

Process:

Step 1: Set up a Relationship with Arc Home LLC within the USDA Rural Development system. Follow the steps laid out here: [Lender Agent Access to GUS \(usda.gov\)](https://www.usda.gov/loan-guarantee/lender-agent-access-to-gus)



Step 2: Email your E-Auth ID number and phone number associated with your USDA GUS account to Arc Home Counterparty at counterpartysubmissions@archome.com

For additional support with this process, please contact your Arc Home Account Executive.

Note: For assistance with E-Auth, visit the USDA E-Auth [FAQ](#) page. The USDA Help Desk may be contacted at 800-457-3642 (option 1) or via email to eAuthHelpDesk@USDA.gov.